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Water Matters December 2024

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Water Matters



Savings During the Holiday Season!

Gift yourself some peace of mind this holiday season by finding ways to save water and money!

Did you know that leaking toilets are the biggest cause of water waste in your home? If left undetected, leaking toilets can waste hundreds of gallons of water every day. Finding and fixing leaks can be the key to big savings.

Most toilet leaks occur when the flapper, a rubber piece that seals the tank, becomes old or deteriorates over time. **Replacing a worn-out flapper** is a quick and easy fix that can often resolve leaks instantly, saving water and reducing costs.

Upgrading from an older, high-water-use toilet to a new water-saving model is also a great way to save money on your water bill. Plus, with **Tucson Water's high-efficiency toilet rebate**, you can apply to get \$100 per toilet back just for making the switch.

But you don't have to stop there!

To get you started on your water-saving journey, Tucson Water is offering **FREE conservation kits**. When you place your order, make sure to include leak-detection dye tabs and watch our **[new toilet inspection video](#)** to make sure your toilets are leak-free.

Our **[DIY Water Audits](#)** will help you learn how much water your household fixtures and appliances use. Take a survey and use the Tucson Home Water Works calculator to explore which devices might be using the most water at home and get customized tips that can help make your home more efficient. Customers are still eligible for a one-time \$25 bill credit for participating.

Another way you can save water is by installing a water flow monitoring device. If you are interested in exploring these, Tucson Water has done the research for you! Look for our [Water Flow Monitoring & Leak Detection Devices Brochure](#), to see comparisons between retail devices that can send leak alerts, give you water use information, and in some cases, shut the water supply off automatically.

Our [webpage](#) offers the details about rebates, a link to sign up for your free conservation kit, and access to these and many more resources to help you save water and money this holiday season—and into the future!



New Toilet Inspection Video

Check out [this new video](#) to learn how to do a five-step inspection of your toilet with one of our water conservation experts.



Finding Leaks

Detecting leaks quickly is crucial to avoid water waste and a higher bill.

Making time to walk around your home and check on all your water-using devices is a good habit for discovering visual leaks. [The Smart Home Water Guide](#) has a comprehensive checklist that walks you through how to do this.

Knowing your meter's location and understanding how to read the dial or digital screen is important when searching for leaks. This allows you to detect continuous flow where it shouldn't be and in places where you might not visually detect a leak immediately. Our Tucson Water Zanjeros (conservation experts) always use this as their starting point during water audits to begin identifying leaks.

The Tucson Water [self-help video series](#) has resources to teach you how to read your meter and how to use it to help you find leaks in and around your home. If you have tried this and are still concerned about high water use, you can schedule a [free water checkup](#) with one of our Zanjeros by calling 520-791-3242.

**SAFE & CONVENIENT
ONLINE BILL PAY**

**FOR HELP PAYING
YOUR BILL**



REBATES & INCENTIVES SAVE WATER & MONEY



**Info
on Tap**

How is my monthly sewer charge calculated?

Pima County Wastewater Reclamation uses the average of your December, January, and February utility billing periods to calculate your monthly sewer charge for the upcoming year because these are traditionally the lowest months of water usage during the year.

Click [HERE](#) to learn more!

City of Tucson Environmental Services



Holiday Waste

'Tis the season for holiday waste! Each year the holidays create millions of tons of waste each year! Keep the environment in mind this holiday season.

Sustainable Gift Giving Tips:

- Shop at a thrift store
- Gift an experience, not a thing
- Reuse ribbon, gift bags and tissue paper
- Send virtual cards and holiday party invitations

Pima County Wastewater Reclamation



Mark Your Calendar!

Don't miss our 20th annual Grease Collection & Recycling Event, scheduled for Saturday, Jan. 4, 2025, from 9 a.m. to 1 p.m.

Save the grease from your holiday meals and drop it off with us, and we'll recycle it into clean-burning biodiesel fuel. Protect your pipes and the planet!

[LEARN MORE](#)



Water Matters is a monthly newsletter brought to you by Tucson Water

Tucson Water is a department of the City of Tucson



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