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January Water Matters

City of Tucson sent this bulletin at 01/01/2026 08:00 AM MST

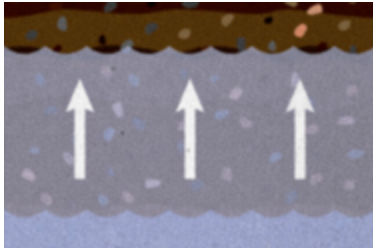
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Water Matters

Reflecting on 2025 By the Numbers

As we start the new year, Tucson Water is proud of the work our team does every day to protect our water quality, take care of our pipes and facilities, and help customers save water and money. Below, we're sharing key facts and numbers that show how our One Water Plan is helping build a safe and sustainable water future for our community.



Aquifer Recharge

114,000 acre-feet of water from the Central Arizona Project recharged into local aquifers in Avra Valley.



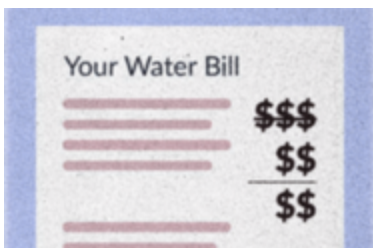
Green Stormwater Infrastructure

[Storm to Shade](#) constructed **219,891 square feet** of green stormwater infrastructure across all six wards of Tucson.



Water Conservation Rebates

Customers saved **33.3 million gallons** of water using Tucson Water's [conservation rebates](#).



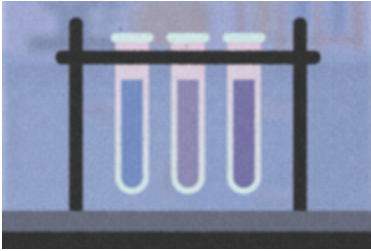
Financial Assistance

Tucson Water granted **\$3.8 million** in financial assistance through [Tucson Water CARES](#).



Reclaimed Water

Reclaimed water use saved **4.76 gallons** of drinking water.



Water Quality

Our [Water Quality team](#) conducted **45,154 analyses** to monitor and protect our water.

**SAFE & CONVENIENT
ONLINE BILL PAY**

**FOR HELP PAYING
YOUR BILL**



RESIDENTIAL
CUSTOMERS

**REBATES & INCENTIVES
SAVE WATER & MONEY**



You may be a drop. Your actions create a ripple.

A new year brings inspiration to begin new habits. No matter the goal, simple actions pave the way to create a big impact.

This year, we're stepping up the water conservation game, and we want to invite you to join us. With new resources, new incentive opportunities, and giveaways, we'll be right by your side to guide and support you. Stay tuned!

Here are 5 water-saving actions you can start with:

1. **Wash only full loads of laundry.** This saves 100-500 gallons per month depending on the type of washer you have.
2. **Take 10 minutes to test your toilets.** Silent toilet leaks waste thousands of gallons of water. Order a dye test as part of our free [conservation kit](#) to spot leaks.
3. **Do a 30-minute irrigation check.** Irrigation leaks waste thousands of gallons per month and can be hard to spot. Run each section of your landscaping irrigation for 3-5 minutes, then walk that section to look for broken sprinkler heads, irrigation emitters, or wet spots where there are no plants.
4. **Schedule an hour with one of our Zanjeros.** These [water conservation experts](#) can help identify high water use culprits and save you thousands of gallons. When surveyed, 98% report being very satisfied with their Zanjero visit.
5. **Spend 5 minutes on our website** to learn about [rebates](#) that can help you save water at home.

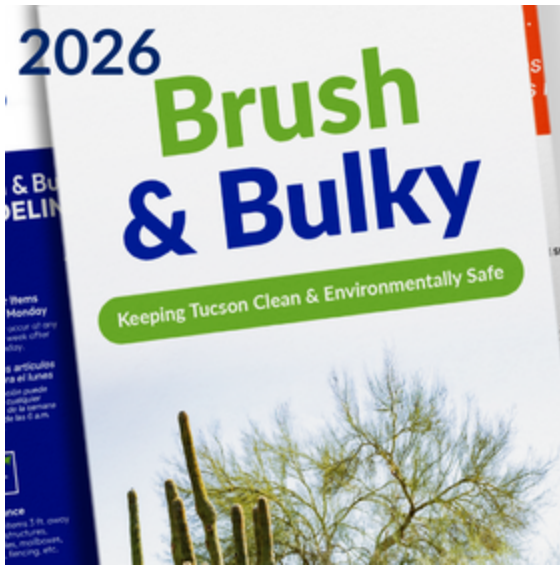
Tucson Water is proud to celebrate our fifth year partnering with Water Use It Wisely. This program brings together more than 20 partners across Arizona with one shared goal: helping people think about water conservation every day. It encourages simple actions

that turn into habits – small drops that create big ripples.

Visit our water conservation page to learn more about putting these tips into action.

CONSERVATION TIPS

City of Tucson Environmental Services

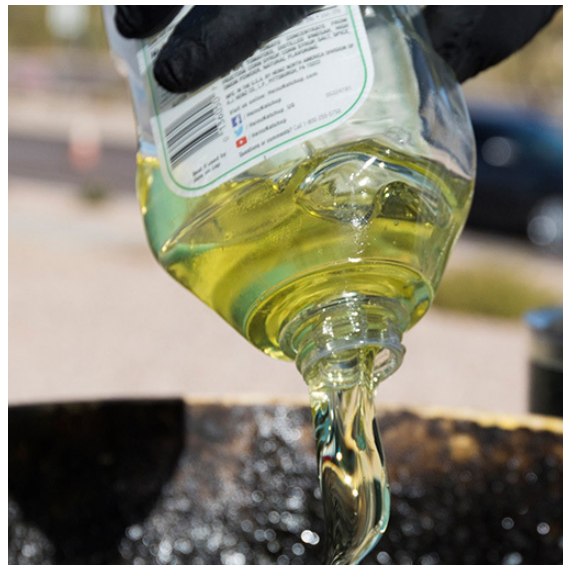


2026 Brush and Bulky changes

Starting January 1, 2026, Brush & Bulky collection will move from alleys to curbside for most alley-serviced homes. After reviewing alley conditions, Environmental Services identified safety, access, and illegal dumping concerns. Of 30,000 affected homes, 24,093 will transition to curbside while 7,690 will remain in the alley. Residents will receive postcards with their updated service location.

[BRUSH AND BULKY](#)

Pima County Wastewater Reclamation



Save your grease, spare your wallet!

Don't pour your grease down the drain, where it can clog your pipes and cause expensive plumbing problems. Instead, bring your used cooking grease to Pima County's annual grease collection event on Jan. 10, or visit our year-round recycling site at Agua Nueva Water Reclamation Facility.

[LEARN MORE](#)



Water Matters is a monthly newsletter brought to you by Tucson Water

Tucson Water is a department of the City of Tucson



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