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County alerting residents to phishing scam

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County alerting residents to phishing scam

PIMA COUNTY, March 31, 2026 — Residents of Pima County have recently reported receiving fraudulent invoices that appear to be from the County requesting payment for permits or other fees to [Pima County Development Services](#).

The FBI has warned of a nationwide scam that targets people seeking permits. Criminals are posing as public officials and sending fake invoices that use official-looking County branding, email addresses, and even the names of real government employees. The recent scam messages also reference legitimate entities such as the Pima County Planning & Zoning Commission.

Pima County residents should be alert. If an invoice contains misspellings, comes from an email address that does not end in "pima.gov," or references a request the recipient did not make, it may be fraudulent.

Pima County Development Services only requests payments through its permitting system and will never ask for credit card or banking information over the phone or through email. Payments can only be made through the [Permit Gateway portal](#), in person, or by mail to:

Pima County Development Services
201 N. Stone Ave
Tucson, AZ 85701

Anyone who is concerned that a bill, invoice, phone call, or text claiming to be from Pima County Development Services may not be legitimate should call 520-724-9000 or email buildingsafetyadmin@pima.gov. County staff can verify whether the communication is authentic.

Scammers have also been "spoofing" real County phone numbers to seek personal, banking, or credit card information.

If someone receives a call from an individual claiming to be a County employee and is uncertain about its legitimacy, they should visit www.pima.gov, look up the department, and call the phone number listed on the department's page. They may also call 520-724-9999 and explain the situation to the County operator, who can help verify whether the call is genuine.

Any fraud attempts should be reported to local law enforcement. Individuals may also file a consumer complaint with the [Arizona Attorney General's Office](#). Scam phone calls may be reported to the [Federal Trade Commission](#).

The Pima County Development Services Department performs land planning and building and site permitting activities within unincorporated Pima County. It assists residents in building and maintaining safe and sustainable communities by providing helpful, timely and quality services.

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